

Ikenotaira Hotel & Resorts

Containment action activated for Coronavirus (COVID-19) prevention

Shirakaba Resort Ikenotaira Familyland/ Ski resort / Amusement area

Guidelines

2nd Version

17th Oct 2020



白樺リゾート
池の平ホテル&リゾート

Thank you very much for visiting Ikenotaira Hotel & Resorts.

In view of the recent Coronavirus (COVID-19) situation, the following measures will be implemented in the Ikenotaira hotel and group to prevent Coronavirus (COVID-19).

In order to enhance the prevention, we are keep focusing on the latest information of coronavirus and update the measures to protect all hotel staff members and customer' s health and safety.

1. Precautionary Measures in Response to COVID-19

- Installed alcohol sanitizer at amusement park entrances, parks, rest areas, and facility sites.
- Enhances on cleaning, ventilation, and sanitizing of facilities, inside and outside the hotel ,amusement park (Familyland) and ski resort
- Practice social distance at least 1 m throughout the amusement park
- Employees must wear masks and disposable gloves
- Employees implement regularly health check and body temperature check before work

2. Amusement Park (Shirakaba resort Ikenotaira Familyland)

A. Amusement Park (Round-round Land · Nature Lake · Adventure Land, Precure Land and Mofy museum)

- Body temperature checking by thermography monitor or other body temperature device
- Health condition screening to ensure any symptoms of COVID-19 such as fever, cough and cold
- Guest will be required to fill out a health checking form
- Installed alcohol sanitizer at the entrance and various places throughout the park
- Guest will be required to wear mask and sanitize hands while entering the park
- Installed vinyl curtain at the ticket counter to prevent spread of infection
- Implementation of infection prevention measures for each facilities (social distance at least 1m)
- Implementation of alcohol sanitizing and cleaning attraction ride every time after use
- Some facilities and rides are suspended for infection prevention measures
-

B. World Silhouette Museum

- Body temperature checking by thermography monitor or other body temperature device
Health condition screening to ensure any symptoms of COVID-19 such as fever, cough and cold
- Guest will be required to fill out a health checking form.
- Installed alcohol sanitizer at the entrance and various places throughout the museum.
- Guest will be required to wear mask and sanitize hands while entering the museum
- Installed a vinyl curtain at the ticket counter to prevent spread of infection.
- Implementation of infection prevention measures for work shop and seating arrangement (social distance at least 1m)
- Implementation of alcohol sanitizing every time after use

C. Golden stem mountain

- Body temperature checking by thermography monitor or other body temperature device
- Health condition screening to ensure any symptoms of COVID-19 such as fever, cough and cold
- Installed alcohol sanitizer at the entrance
- Guest will be required to wear mask and sanitize hands
- Implementation of infection prevention measures for each facilities (social distance at least 1m)
- Sanitizing the chairlift after every use

D. Bowling Zone

- Body temperature checking by thermography monitor or other body temperature device
- Health condition screening to ensure any symptoms of COVID-19 such as fever, cough and cold
- Installed alcohol sanitizer at the entrance
- Guest will be required to wear mask and sanitize hands
- Implementation of infection prevention measures for each facilities (social distance at least 1m)
- For avoiding the crowd, one group is only allowed to play on single lane
- Sterilized the bowling balls and shoes with alcohol every time after use

E. Indoor swimming pool

- Body temperature checking by thermography monitor or other body temperature device
- Health condition screening to ensure any symptoms of COVID-19 such as fever, cough and cold
- Installed alcohol sanitizer at the entrance
- Implementation of infection prevention measures for each facilities (social distance at least 1m)
- Installed a vinyl curtain at the ticket counter to prevent spread of infections
- To avoid crowd, entrance restrictions is implemented and establish time limits to maximize the number of users
- Social distance at least 1m at locker room
- Ventilated and sanitized with alcohol regularly in changing rooms

F. Camping area

- Body temperature checking by thermography monitor and other equipment
- Health condition screening to ensure any symptoms of COVID-19 such as fever, cough and cold
- Installed alcohol sanitizer in the public area

G. Ski resort

- As the ski resort is located outdoor area, there is no instruction. However, there are notices to remind the guests avoid crowded in the ski area
- There are about 1.5m distance between ski lift to ski lift, waiting area also is set 1.5m social distance
- Sanitized the handrail of the ski lift hourly
- Wear mask in ski resort is highly appreciated
- In the sled area, there is an entrance limitation for the max. 40 of guests
- Sanitized sled after every use
- The Winter zoo is opened as normal, install the alcoholic disinfectant in the entrance area
-

3 Response to suspicious group infection

- If a guest/ group guests who might be infected at the facility, we will discuss the response in co-operation with the public health center and follow the instructions
- We will strive to take necessary measures to prevent the spread of infection based on the cause

We will continue to be reviewed on an ongoing basis and adjusted as necessary according to the latest situation.